



Llantwit Major and  
Coastal Vale  
Medical Practice

Eryl Surgery, Station Road, Llantwit Major,  
Vale of Glamorgan, CF61 1ST  
Tel: 01446 793444 Fax: 01446 793115  
[www.llantwitdoctors.com](http://www.llantwitdoctors.com)

**COVID19**  
**PRACTICE UPDATE RE: PRESCRIPTION REQUESTS 24.03.2020**

**Dropping off a prescription or letter to the practice?—post through the letterbox** (We ask patients write which Pharmacy to send prescriptions to as all prescriptions will be sent direct to the Pharmacy or if you prefer please attach a self-addressed stamped envelope).

Our local Pharmacies are:

Well Pharmacy

5 Boverton Road, Llantwit Major, CF61 1XZ

Tel: 01446 792267

New Opening Hours as of 23.03.2020 09:30 AM– 05:00 PM

Closed between 12:00-02:00 PM

Sunday-Closed

Boots Pharmacy

7 Boverton Road, Llantwit Major CF61 1XZ

Tel: 01446 792300

New Opening Hours as of 24.03.2020 09:00 AM – 05:30 PM

Closed between 12:00-02:00 PM

Sunday-Closed

Rhoose Pharmacy

53 Fontygary Road, Barry CF62 3DT

Tel: 01446 710277

Opening times- subject to change

St Athan Pharmacy

The Square, St Athan CF62 4PF

Tel: 01446 751568

Opening hours- subject to change

**Free Repeat Prescription Service-** If patients already have the FRPS set up with one of the Pharmacies, this service remains at present. Please note the Pharmacies are inundated with the increased amount of prescription requests, it may be longer to wait for your prescription at this trying time.

We are in regular communication with all our Pharmacies and we have a courier system in order to retrieve all requests and issued prescriptions.

**Online Services-** we are urging all patients to use our online services to order their repeat medication, in order to decrease footfall to the surgeries and free up the phone lines.

See our website: <https://llantwitdoctors.com/repeat-prescriptions/>

Register for My Health Online: <https://llantwitdoctors.com/my-health-online/>



MHOL allows you to easily order your repeat prescriptions.

**Social Media-** Instructions and updates can be found on our website homepage and across our social media accounts; we review this daily.

Facebook: Llantwit Major & Coastal Vale Medical Practice

Twitter: @llantwitdoctors

**Phone Lines are open 08:00-18:30 Monday–Friday: 01446 793444**

**Telephone Consultations- *If*** we advise patients that they need to speak with a doctor, in order to discuss getting a prescription; patients can book a Telephone Consultation directly online using My Health Online. Available every weekday from 8am- see our website.

**Medication Reviews-** If your repeat medication is due a review we are re-authorising for a further three months. Routine annual reviews are not essential at this time, so no invitation for a review or any tests will be made because of the current situation. We will only invite you in for tests or a review if it is essential.

**Temporary Residents-** If anybody is temporarily residing in our area during this time and needs their repeat medication; they can register with us by following the steps on our website, under New Patient-Temporary Resident. Registration is valid for three months.

**Self-Isolation/Shielding-** If patients are unable to collect their prescription from the Pharmacy due to the COVID-19 outbreak, we suggest an able family member/friend does this on their behalf or utilise the volunteers in the local community. Facebook hubs will be a good place to start to enquire about this: Llantwit Major Hub, St Athan Hub, and Rhoose Hub.

**Ventolin/Inhaler Requests-** We will not be issuing any Ventolin/inhaler requests to patients whom have **not** had any asthmatic symptoms in the past 12 months.

**COPD Patients-** We are sending out rescue packs to all our COPD patients *only*. These are not available for asthmatics.

**Paracetamol Requests-** We are not issuing paracetamol for pain relief to patients acutely, *only* if it is already on their repeat prescription.

For non-urgent general queries email: **admin.w97045@wales.nhs.uk**

Please allow **two working days** for all requests, it may be longer during this difficult time.

When we are closed contact Out of Hours: 01446 729562 **ONLY** if you require immediate medical attention.

**We thank you once again for your patience and co-operation.**